



KEPHIS FINANCE DEPARTMENT INFORMATION SECURITY INCIDENTS LOG REGISTER

DATE	INCIDENT	Groups/Services Affected	ROOT CAUSE	Corrective action	Correction	Date the issue was resolved	BY WHO	REMARKS
07.01.2023	ERP system unavailable (assets) and modules not functioning well	ERP system	ERP setup challenges	Forward the challenges to the Kobby Technologies consultants to be addressed	Continuous ERP training, ERP updates and sensitization, quick feedback on issues raised by Kobby Technologies	Still ongoing	Kobby Technologies and ERP KEPHIS support team	Slow/No response from the Kobby Technologies in terms of support
03.12.2024	Key of Finance office not working	Security of ICT assets in Finance	Old lock	Emailed to procurement for action	New lock was installed	done	Procurement officer	ICT assets are safe
12.04.2024	Gas leakage in the kitchen	Inaccessibility of power generator	Gas container leakage	Enhance caution near those areas	Leakage was sorted out	done	Caretaker	Staff are safe
03.05.2025	On/Off internet accessibility & ERP	Inaccessibility of accounts folder/ ERP	Server issues			Still ongoing	DDICT	

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